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| Title | **Create a plan for an operation in an organisation** | | |
| Level | **5** | **Credits** | **5** |

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| Purpose | People credited with this unit standard are able to create a plan for an operation in an organisation. |

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| Classification | Business Operations and Development > Systems and Resources Management |

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| Available grade | Achieved |

**Guidance Information**

1 Unit standards in the Systems and Resources Management domain are about using inputs and processes to achieve intended outputs.

2 People will be assessed for this unit standard on evidence from authentic experience in an organisational context, with all the expectations and possible consequences of that context. The context may include but is not limited to:

* the candidate’s workplace
* where the candidate is a volunteer
* a cultural, community, or sporting organisation
* a special event.

3 The assessment context for this unit standard must be suitable to meet the criteria for Level 5 in the NZQF Level Descriptors, which are available [by](https://nzqa.sharepoint.com/sites/dmsTEO9999/Standards/C46568/4.%20Outcome/by) searching for “level descriptors” at [www.nzqa.govt.nz](http://www.nzqa.govt.nz).

4Definitions

*Legislative/legal* refers to requirements that derive authority from legislation and/or the law.

*An operation* may form part of an organisation’s activities, or it may constitute a complete organisation.

*Organisation* refers to a specific entity which may be – in private, public, or community and volunteer sectors; a business, a separate unit within a larger entity, a Māori organisation, or a special-purpose body.

*Organisational requirements* may include but are not limited to:

* organisation purpose and/or direction
* organisation policies and processes
* compliance: legislative/legal, health and safety
* risk management
* sustainability.

*Resources* are the people, plant, equipment, natural resources, and other inputs used to achieve intended outputs.

5 Assessment materials should reflect [Te Tiriti o Waitangi - Programme Development: Supporting Information](https://ringahora.nz/qualifications-and-assurance/programme-endorsement/programme-guidance-documents-for-providers-developing-programmes/)

**Outcomes and performance criteria**

**Outcome 1**

Create a plan for an operation in an organisation.

Range plan may be – operational or business or strategic.

**Performance criteria**

1.1 Objectives are developed in consultation with stakeholders and are aligned with organisation goals, in accordance with organisational requirements.

Range objectives include but are not limited to – measures of performance, actions, milestones.

1.2 Plan is developed in accordance with organisational requirements.

Range plan may include but is not limited to – performance standards, legislative/legal requirements, resources, finance and financial options, business development, environmental impact, risk, delegations;

evidence is required for five.

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| Replacement information | This unit standard and unit standard 27521 replaced unit standard 25463. |

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| Planned review date |  |

**Status information and last date for assessment for superseded versions**

| Process | Version | Date | Last Date for Assessment |
| --- | --- | --- | --- |
| Registration | 1 | 17 November 2011 | 31 December 2028 |
| Revision and Rollover | 2 | 17 March 2016 | 31 December 2028 |
| Revision and Rollover | 3 | 29 July 2021 | 31 December 2028 |
| Rollover and Revision | 4 | 27 April 2023 | 31 December 2028 |
| Review | 5 |  | 31 December 2028 |

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| Consent and Moderation Requirements (CMR) reference | 0112 |

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact Ringa Hora Services Workforce Development Council [qualifications@ringahora.nz](mailto:qualifications@ringahora.nz) if you wish to suggest changes to the content of this unit standard.