

Info Mgmt 2 Apply ethical behaviour and mitigate bias in information management and processes

Kaupae Level	5
Whiwhinga Credit	5
Whāinga Purpose	<p>The purpose of this skill standard is for people who apply ethical behaviour and mitigate bias in information management and processes.</p> <p>This skill standard has been developed primarily for the assessment within programmes leading to the New Zealand Certificate in Intelligence (Information Management) (Level 5) [ref: 5079].</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Apply ethical behaviour and responsibilities in information management.	a. Explain the purpose of ethical behaviour as an intelligence practitioner when managing information.
	b. Apply ethical responsibilities to stakeholders when managing information.
	c. Apply ethical behaviours when managing information.
2. Apply a structured process to mitigate bias in information management processes.	a. Explain bias and its impacts on the interpretation of information in an intelligence context.
	b. Mitigate bias in the collection and interpretation of information.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

All activities and evidence must be in accordance with organisational requirements. Simulated examples are permitted.

Any use of digital tools or artificial intelligence will need to be used in accordance with relevant organisational and industry codes of conduct and practice.

Definitions

Information – unprocessed, raw and/or perishable material or data, that could be collected from any source, to be analysed and refined for decision making.

Intelligence – the functions, activities, people or organisations that are involved in the process of planning, gathering and analysing information that leads to the production of intelligence products, which are of potential value to decision makers.

Organisational requirements – instructions to staff on policies, procedures, and methodologies which are documented and are available in the workplace. They must be consistent with applicable legislation and any other applicable compliance requirements.

Stakeholders – partners, managers, peers, internal or external contacts, international contacts.

Ngā momo whiwhinga | Grades available

Achieved

Ihirangi waitohu | Indicative content

Bias and Heuristics

- confirmation bias
- cultural bias
- organisational bias
- political bias
- mirroring bias
- hindsight bias
- availability heuristic
- representative heuristic
- anchoring heuristic.

Mitigate bias

- managing
- challenging
- critical thinking
- collection strategy
- collection principles.

Rauemi | Resources

- [New Zealand Institute of Intelligence Professionals \(NZIIP\) handbook](#);
- Health and Safety at Work Act 2015
- Intelligence and Security Act 2017
- Official Information Act 1982
- Privacy Act 2020
- New Zealand Government Protective Security Requirements - Information Security - Security Classification System or private sector equivalent, available from <https://www.protectivesecurity.govt.nz/>
- The State Services Code of Conduct, Standards of Integrity and Conduct available from <https://www.publicservice.govt.nz/> and/or any other agency-specific code or codes of conduct and/or ethics; and all subsequent amendments and replacements.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa |
Standard Setting Body

Ringa Hora Services Workforce Development
Council

Whakaritenga Rārangi Paetae Aromatawai DASS classification	Compliance and Law Enforcement > Intelligence Analysis
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0121

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	[dd mm yyyy]	[dd mm yyyy]
Kōrero whakakapinga Replacement information	N/A		
Rā arotake Planned review date	31 December 2030		

Please contact Ringa Hora Services Workforce Development Council at qualifications@ringahora.nz to suggest changes to the content of this skill standard.