

*(Add industry or sector-specific requirements that apply only to standards in specific domains)*

## **Āpitiḡanga | Appendix 1e Aviation – Flight Attendants**

***Applicant organisations must meet the common requirements of each criterion detailed in the CMR and these specific requirements for standards in the following specific domains, and continue to meet them to maintain their consent or accreditation.***

***The domains specified within the following paragraphs have the specific requirements set out below those domains.***

### ***a. Particular skills and knowledge of teachers and assessors***

*Domain:* Flight Attendants

*Specific requirements:*

*(State any requirements for skills, knowledge, credentials, experience, and professional development of teaching and assessment staff.)*

Staff selection, appraisal and development

Teaching staff

Applicant organisations must have policies and procedures for the appointment of instructors required to provide off-job training, to ensure they have appropriate industry experience.

### ***b. Special resources required for assessing against the standards***

*Domain:* Flight Attendants

*Specific requirements:*

*(State any resources required for assessment.)*

Financial, administrative and physical resources

Applicant organisations wishing to deliver programmes in which flight attendant unit standards will be assessed, must have policies and procedures to ensure that:

- they have the environment, systems, procedures and controls that are equivalent to a Civil Aviation Authority (CAA) Part 121 Air Operations Large Aeroplanes, or part 125 Air Operations Medium Aeroplanes or New Zealand Defence Force (NZDF) Policy and Orders.

Physical

Applicant organisations must have policies and procedures to ensure that facilities and resources are of the standard appropriate to the aviation industry and include:

- access to flight attendants' equipment and systems as necessary to support delivery of a programme in which unit standards will be assessed
- a reference resource specialising in flight attendants' material.

Applicant organisations must have policies and procedures to ensure:

- All training is delivered on equipment currently being operated in New Zealand.

- On-job training is conducted in an operational environment or a training environment that fully simulates operational conditions, in order to satisfy the unit standard definition that requires work activities to be directly supervised.

**c. Learner access to resources**

*Domain:*

*Specific requirements:*

*(State any requirements for learner support systems and access to resources for students.)*

**d. Practical experience**

*Domain:* Flight Attendants

*Specific requirements:*

*(State any requirements for practical or work-based experience.)*

Applicant organisations must have policies and procedures to ensure the following standards are met for the delivery of on-job training whether directly by an organisation with consent to assess or remotely by an employer.

Training shall be carried out in workplaces which have or are covered by:

- NZCAA Part 121 Air Operations Large Aeroplanes approval or its equivalent, **or**
- NZCAA Part 125 Air Operations Medium Aeroplanes approval or its equivalent **or**
- New Zealand Defence Force (NZDF) Policy and Orders

In all cases the approval held must be appropriate to the subject of the training that will be delivered.

**e. Site visit**

*Domain:*

*Specific requirements:*

*(State if a site visit is required and the purpose of the visit in relation to the consent requirements.)*