

(Add industry or sector-specific requirements that apply only to standards in specific domains)

Āpitihangā | Appendix 7 Hospitality

Applicant organisations must meet the common requirements of each criterion detailed in the CMR and these specific requirements for standards in the following specific domains, and continue to meet them to maintain their consent or accreditation.

The domains specified within the following paragraphs have the specific requirements set out below those domains.

a. Particular skills and knowledge of teachers and assessors

Domain: Hospitality

Specific requirements:

(State any requirements for skills, knowledge, credentials, experience, and professional development of teaching and assessment staff.)

Applicant organisations must have policies and procedures for the appointment and ongoing performance management of staff, to ensure that assessors:

- hold a recognised industry qualification at or above the level at which they are assessing or are able to demonstrate equivalent knowledge and skills, **and**
- have sufficient industry experience, which is considered to be:
 - Level 2 – minimum of one year of relevant industry experience and a relevant qualification or two years of relevant industry experience.
 - Level 3 and above – minimum of three years of relevant industry experience or equivalent knowledge and skills.
Note: An exemption to level 3 requirements may be granted for level 3 unit standards where those unit standards are included in an approved level 2 programme of study.
 - Specialist skills at Level 3 or above - minimum of two years of experience in any specialisation they are teaching and assessing.

Applicant organisations intending to teach and assess LCQ (Licensed Controller Qualification) unit standards must meet core CMR requirements and have policies and procedures to ensure assessors:

- Have achieved the following unit standards
 - 4646: Demonstrate knowledge of the Sale and Supply of Alcohol Act 2012 and its implications for licensed premises
 - 16705: Demonstrate knowledge of host responsibility requirements as a duty manager of licensed premises
- unit standard 4098: Use standards to assess candidate performance or are able to demonstrate equivalent knowledge and skills.
- hold or be working towards an adult teaching qualification or are able to demonstrate equivalent knowledge and skills
- hold, or have previously held a General/ Duty Manager's certificate
- have two years' minimum work experience in a management position.

Commented [LM1]: Covered in core so re-worded to ensure people know they have to hold them and also meet these

b. Special resources required for assessing against the standards

Domain: Catering Services

Specific requirements:

(State any resources required for assessment.)

Applicant organisations must have policies and procedures to ensure that the assessment context simulates an environment for quantity catering including specialist bulk equipment, and preparation and service techniques. Examples of environments are current industry practice in staff workplace cafeterias, residential dining environments, central production operations, public venues, and similar quantity catering establishments.

c. Learner access to resources

Domain:

Specific requirements:

(State any requirements for learner support systems and access to resources for students.)

d. Practical experience

Domain: Hospitality

Specific requirements:

(State any requirements for practical or work-based experience.)

Applicant organisations must have policies and procedures to ensure that the assessment environment for practical hospitality unit standards meets the following requirements in terms of equipment, practices, and service for the relevant NZQF level:

NZQF Level 1 environment:

- the candidate must be under no time pressures
- practical units may be assessed against in a classroom environment
- equipment relevant to the unit standard must be available (this may be domestic equipment).

NZQF Level 2 environment:

- the candidate must be under time pressures
- there must be an end user of the product
- domestic equipment may be used.

NZQF Level 3 and above environment:

- there is a high degree of realism intended to simulate a commercial workplace
- the candidate must be under realistic time pressures
- relevant commercial equipment to perform training and assessment is used
- realistic customer/staff ratios.

For assessment purposes guests are not required to be paying guests, however, in all assessments the 'guests' must be treated as paying guests.

e. Site visit

Domain:

Ref: XXXX

Commented [NH2]: Is this also in the units. Should this be removed from units (skills standards) since this blanket covers the levels.

Is it relevant to every SS, if not then could consider having in SS not CMR.

Specific requirements:

(State if a site visit is required and the purpose of the visit in relation to the consent requirements.)

DRAFT