

Waihangatia te Āmua Ao

Shaping The Future of Service Skills

Below are diagrams outlining how the draft credential models stack together. We are proposing the following:

- Cross-sector qualification (40 – 60 credits).
 - TEO Programmes can provide context
- Micro credentials to meet outcomes of qualifications.
 - Common core
 - Can be recognised in cross-sector qualification and existing qualifications.
 - Specialised technical micro credentials to meet the specialised outcomes.
- Skill standards that meet the requirements of the micro credentials and qualifications.
 - Customer Service and Working as a Team to meet the common core outcomes.

Diagram 1: Proposed Common Core micro credential

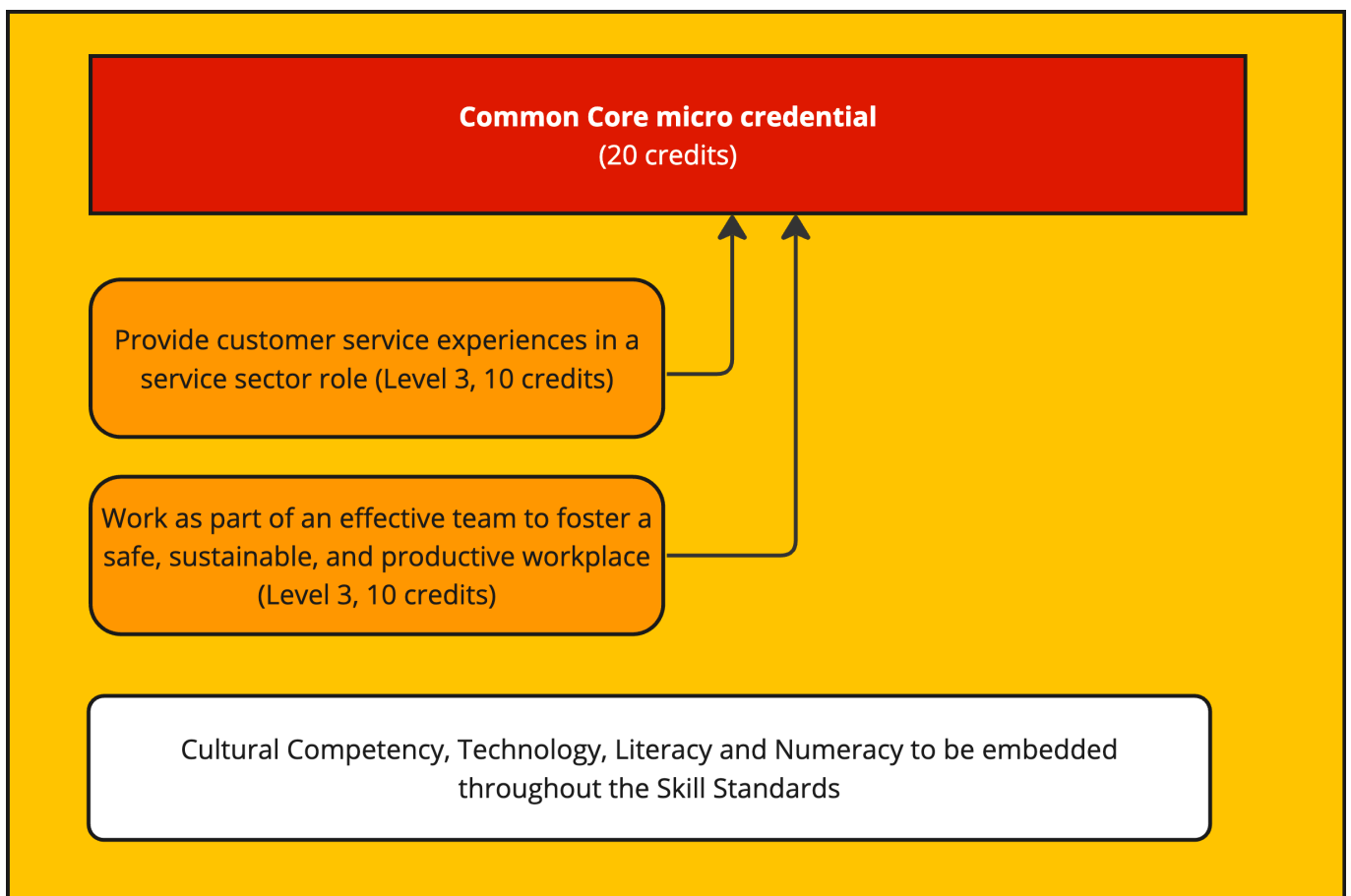


Diagram 2: Proposed New Zealand Certificate in Cross/Sector Service Skills

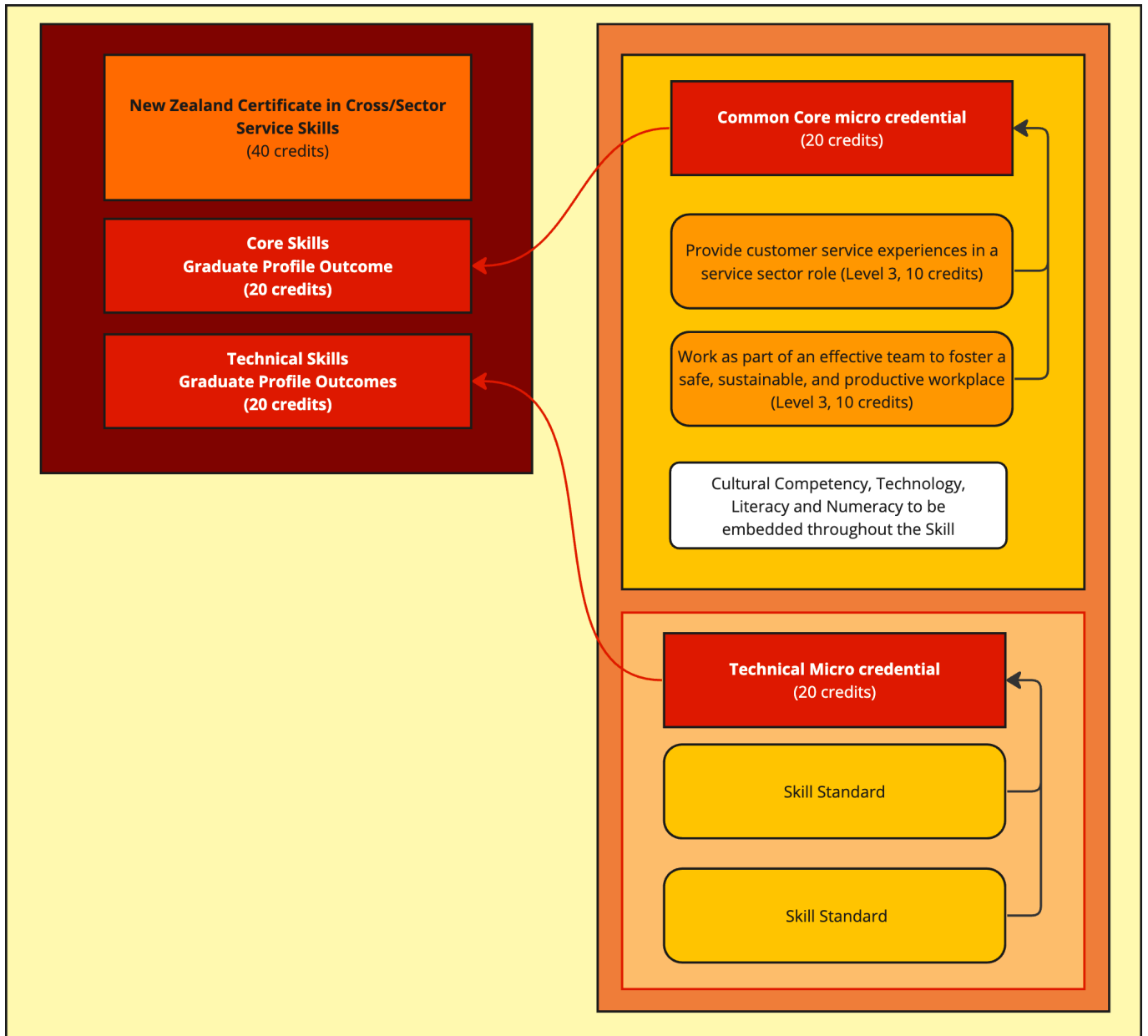


Diagram 3: Proposed New Zealand Certificate in Cross/Sector Service Skills (with optional strand)

